Member Wallet Cards







HealthAdvocate*

Member Website

Your password-protected customized Health Advocate member website makes it easy to access all your benefits and take advantage of your online tools.

Go to HealthAdvocate.com/members

Sign in, and click on the features:



Health Advocacy

✓ See the many issues we can address for you



Health Cost Estimator+

✓ Get pricing estimates for doctors, hospitals and other facilities; online, mobile, or call

Always at Your Side



866.695.8622

We're here when you need us most

Your Health Advocate benefit can be accessed 24/7.

There is no cost to use our service

Your employer or plan sponsor offers Health Advocate at no cost to you.

Your privacy is protected

Your medical and personal information is kept strictly confidential.

Health Advocate is not affiliated with any insurance company or third party provider, and does not provide medical care or recommend treatment.

Health Advocate*

Welcome

To Your All-in-1 Health Advocate Benefit

Health Advocate is a service provided by your employer or plan sponsor, at no cost to you. With Health Advocate you have confidential, unlimited access to a Personal Health Advocate who can help you and your eligible family members resolve healthcare and insurance-related Issues, as well as estimate costs for medical procedures —all through a single toll-free number. **We look forward to serving you!**

Get Estimates for Medical Costs!



HealthAdvocate

Always at your side

Health Advocate*

Help is Only a Phone Call Away

Your Own Personal Health Advocate

We've all been there—spent endless time researching medical treatments, hunting down the right specialist, or interpreting medical bills. Now, you can turn over these issues to a Personal Health Advocate who knows the ins and outs of the system.

Save time, money and worry

Personal Health Advocates, typically registered nurses, supported by medical directors and benefits and claims specialists, are industry experts who can help you get to the bottom of a wide variety of healthcare and insurance-related issues.

Help for the whole family

You, your spouse, dependent children, parents and parents-in-law can all use the service.

Just Call!



866,695,8622

How we can help

- Find the right doctors, hospitals and other providers
- ✓ Schedule appointments, transfer medical records
- **Explain conditions** and research latest treatments
- ✓ Resolve billing and insurance claims issues
- ✓ Secure second opinions

- ✓ Clarify benefits and get approvals for covered services
- services
- **Estimate costs** for medical procedures and negotiate payments
- ✓ Locate eldercare services

Plus... Help Shopping for Healthcare

Save money on your healthcare expenses by comparing prices for medical procedures right in your area. Our Health Cost Estimator+ and pricing support will:

- Get pricing estimates for doctors, hospitals and other facilities nationwide
- Compare costs for hundreds of medical services by ZIP Code
- · View provider quality and safety scores
- Read patient reviews

Three easy ways to get help:

Online | Mobile | Call



Member **Wallet Cards**

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- ✓ Health Advocacy
- ✓ Untangle insurance claims
- ✓ Find the right doctors ✓ Get medical costs





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- ✓ Untangle insurance claims
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